|  |
| --- |
| {% extends 'base.html' %} |
|  |  |
|  | {% block body %} |
|  | <div class="container "> |
|  | <h2>Hi, {{ user[0] }}</h2> |
|  | {% if user[3] == 0 %} |
|  | <p> |
|  | As a customer of our sevice, you can raise a ticket to |
|  | bring you issue forward with a detailed description of |
|  | the problem. |
|  | Your issues will be assigned to an agent who will take |
|  | care of it. |
|  | </p> |
|  | <div class="row"> |
|  | <div class="col"> |
|  | <h3>File a Complaint</h3> |
|  | <form method="POST" > |
|  | {% if msg %} |
|  | <div class="alert alert-success" role="alert"> |
|  | {{ msg }} |
|  | </div> |
|  | {% endif %} |
|  | <input name="title" class="form-control form-control-sm" type="text" placeholder="Ticket Header" aria-label=".form-control-sm example" /> |
|  | <br> |
|  | <div class="mb-3"> |
|  | <textarea name="description" placeholder="Problem Description..." class="form-control" id="problem-desc" rows="3"></textarea> |
|  | </div> |
|  | <input type="submit" value="Raise" class="btn btn-warning" /> |
|  | </form> |
|  | </div> |
|  | <div class="col"> |
|  | <h3>List of Pending Complaints</h3> |
|  | <table class="table"> |
|  | <thead class="table-dark"> |
|  | <tr> |
|  | <th>Title</th> |
|  | <th>Description</th> |
|  | <th>View</th> |
|  | </tr> |
|  | </thead> |
|  | <tbody> |
|  | {% for ticket in tickets %} |
|  | <tr> |
|  | <td>{{ ticket[3] }}</td> |
|  | <td>{{ ticket[4] }}</td> |
|  | <td><a href="/ticket/{{ticket[0]}}"><button class="btn btn-primary">View</button></a></td> |
|  | </tr> |
|  | {% endfor %} |
|  | </tbody> |
|  | </table> |
|  | </div> |
|  | </div> |
|  | {% elif user[3] == 2 %} |
|  | <div class="row"> |
|  | <a href="{{url\_for('panel')}}"><button class="btn btn-primary">Go To Admin Panel</button></a> |
|  | </div> |
|  | {% elif user[3] == 1%} |
|  | <table class="table"> |
|  | <thead class="table-dark"> |
|  | <tr> |
|  | <th>Title</th> |
|  | <th>Description</th> |
|  | <th>View</th> |
|  | </tr> |
|  | </thead> |
|  | <tbody> |
|  | {% for ticket in tickets %} |
|  | <tr> |
|  | <td>{{ ticket[3] }}</td> |
|  | <td>{{ ticket[4] }}</td> |
|  | <td><a href="/ticket/{{ticket[0]}}"><button class="btn btn-primary">View</button></a></td> |
|  | </tr> |
|  | {% endfor %} |
|  | </tbody> |
|  | </table> |
|  | {% endif %} |
|  | <br> |
|  | <a href="{{url\_for('logout')}}" ><button class="btn btn-outline-success">Logout</button></a> |
|  | </div> |
|  | {% endblock %} |